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| --- | --- | --- | --- |
| **Commercial Code / Service ID #:** |  | **Quote (#):** |  |

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| **Provider** | **Contracting Party** |
|  **(**“**Provider**”) | **(**“**Customer**”) |
| a company duly organized and existing under the laws of: | a company duly organized and existing under the laws of: |
| Registered office at: | Registered office at: |
| Fiscal code, VAT and registration number at the Companies Register of  | VAT or other Tax code: |
| Certified mail (REM): | Registered e-mail (REM): |
| **Customer Billing Details:** |
| Company Name (if different): | Address (if different):  |
| Contact Person:  | Phone:  | e-mail:  |

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| 1. **Signatures**
 |
| **Signature:**  |  | **Signature:**  |  |
| **Name:** |  | **Name:** |  |
| **Title:** |  | **Title:** |  |
| **Date:**  | **/     /** (dd/mm/yyyy) | **Date:**  | **/     /** (dd/mm/yyyy) |
| When the authorized representative of either Party signs this Order Form (“**OF”**), a copy, duplicate or facsimile of such signed OF shall have the same force and effect as one bearing an original signature. |

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| 1. **Contract Reference:**
 |
| This Order Form (“OF”) is governed by the <effective date> signed Call off Contract and its annexes. |

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| 1. **Service General Information and Prices**
 |
| **3.1 Order type:** |  | **Customer Requested Cancellation Date - CRCD:**  |  |
| In case of Upgrade or Downgrade, Dismission this order replaces a **Commercial Code /Service ID**: In case of Cancellation, neither a Downgrade nor an Upgrade order will follow this cancellation |
| **3.2 Service Term:** | **Initial Service Period: year       month** |
| **3.3 Billing and Prices:** | **Currency:**  | **Pls Select** |
|  | **Billing Option (to select only for Cloud IaaS and PaaS):** | **[x]  FLAT**  |

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| 1. **Service Components**
 |
| * 1. **Cloud IaaS and PaaS**
 |
| **Amazon Web Services [x]**  |
| * 1. **Cloud SaaS**
 |
| **[ ]  Other SaaS**  | **Service profile** |  |
| **Number of Licences** | **……** |
| * 1. **Support Services**
 |
| **Cloud IaaS and PaaS Support Services - Basic profile [ ]**  |
| **Cloud IaaS and PaaS Support Services - Premium or Premium Plus profile [ ]**  |
| **Cloud SaaS Support Services - Basic profile [ ]**  |
| **Cloud SaaS Support Services - Premium or Premium Plus profile [ ]**  |
| **Public Cloud Provider Support [ ]  ………………** |
| **Professional Support [ ]**  |

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| 1. **Charges**
 |
| **Notes: please insert in the following fields only the amounts to be invoiced in the next billing cycle or monthly.****All the other amounts, like committed spending, budget allocation, pre-sale estimation or multi-annual licenses to be invoiced yearly, should be reported in the 7.8 Additional info field.**  |
| * 1. **Cloud IaaS and PaaS**
 |
| **Not Recurring Charge** |  **…..** |
| **Monthly Recurring Charge (to fill in only in case of FLAT option)** |  **…..** |
| * 1. **Cloud SaaS**
 |
| **Not Recurring Charge** |  **…..** |
| **Monthly Recurring Charge** |  **…..** |
| **Annual Recurring Charge** |  |
| **Total Charge** |  |
| * 1. **Cloud IaaS and PaaS Support Services – Basic profile**
 |
| **Not Recurring Charge** |  **……** |
| **Monthly Recurring Charge (FLAT billing option)** |  **……** |
| **Monthly Charge (PAY AS YOU GO billing option)** | **% …** |
| * 1. **Cloud IaaS and PaaS Support Services – Premium or Premium Plus profile**
 |
| **Not Recurring Charge** |  **…..** |
| **Monthly Recurring Charge** |  **…..** |
| * 1. **Cloud SaaS Support Services – Basic profile**
 |
| **Not Recurring Charge** |  **…..** |
| **Monthly Recurring Charge** |  **…..** |
| * 1. **Cloud SaaS Support Services – Premium or Premium Plus profile**
 |
| **Not Recurring Charge** |  **…..** |
| **Monthly Recurring Charge** |  **…..** |
| * 1. **Professional Support**
 |
| **Not Recurring Charge** |  **…..** |
| **Monthly Recurring Charge** |  **…..** |
| * 1. **Additional info**
 |  **....** |
|  |
| 1. **Taxes**
 |
| All prices for Services and other charges due hereunder are exclusive of any applicable taxes and charges. All amounts payable hereunder shall be made without any deduction and, if such deduction or withholding is required by any law or regulation, this amount will be added to the payment in order to ensure the receipt of the full amount which it would have been received if no such deduction or withholding had been required. |

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| 1. **Cash Collaterals**
 |
|  **If Yes Amount**       |

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| 1. **Additional Provisions**
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| * 1. **IaaS and PaaS orders subsequent to the first**

By executing this OF, Customer acknowledges that the present OF is valid also to order subsequent IaaS and PaaS services of the same Cloud Provider technology. More specifically, in the event Customer requires new IaaS and PaaS services of the same typology (i.e. same service of the same Cloud Provider technology) of IaaS and PaaS services previously ordered and provisioned following the present OF (for instance AWS account, subsequent to the first ones ordered and provisioned following the present OF), the present OF can apply and it is not required to finalize a new OF.* 1. **Amazon Web Services Provisions:**

By entering this Agreement and executing this OF, Customer acknowledges that its use of the AWS services is subject to the AWS Customer License Terms, a separate agreement between the Customer and Amazon Web Services, Inc., a current version of which is located here [https://s3-us-west-2.amazonaws.com/solution-provider-program-legal-documents/AWS+Solution+Provider+Program+-+Program+Guide+for+End+Customers.pdf](https://s3-us-west-2.amazonaws.com/solution-provider-program-legal-documents/AWS%2BSolution%2BProvider%2BProgram%2B-%2BProgram%2BGuide%2Bfor%2BEnd%2BCustomers.pdf)**Customer’s acceptance of the above Terms (check x for YES)** [x]  |

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| 1. **Customer Contacts**
 |
| **TECHNICAL/ADMIN CONTACT (mandatory)** |
| **Name** |  |
| **E-mail address** |  |
| **ANTIFRAUD CONTACT (mandatory)** |
| **Name** |  |
| **E-mail address** |  |

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| **TECHNICAL INFORMATION** |
| **SERVICE TYPE** |
| **CLOUD IaaS and PaaS** |
| 1. **New tenant activation**
 |  |
| **AWS** |  |
| Customer email associated to AWS account |  |
| 1. **Migration existing tenant**
 |  |
| **AWS** |  |
| Account number |  |
| Migration under Sparkle organization |  |
| Linking to Sparkle Billing Account |  |
| **CLOUD SaaS** |
| **Cloud Saas** |
| 1. **New domain**
 |  |
| **Customer service domain to use** |  **…………………………………………….** |
| 1. **Existing domain**
 |  |
| **Existing Customer service domain to use** |  **……………………………………………..** |